

# Privacy Policy



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Latest updated: Monday, October 03, 2022

## Review and Approval History

Version	Approved Date	Changes	Approval Authorities
v1	Apr 05 2022	Initial Creation	Will Knehr, ISM

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## PRIVACY NOTICE

i-PRO Americas Inc. (“i-PRO” or “i-PRO.com” or “we” or “us” or “our”) respects the privacy of its website visitors and as such has created this privacy statement (the “Statement”) to demonstrate our commitment to customer privacy. Privacy on the i-PRO.com website (the “Website”) is of great importance to us. Because we may gather important information from our visitors and customers (collectively “Customer” or “You” or “Your” or “Visitors”), we have established this Statement to communicate our information gathering and use practices.

WE RESERVE THE RIGHT TO CHANGE THIS STATEMENT AT ANY TIME AND WILL PROVIDE NOTIFICATION OF THE CHANGE ON THE WEBSITE. YOUR ACCESS TO AND USE OF THE WEBSITE IS AN ACKNOWLEDGEMENT THAT YOU HAVE READ, UNDERSTAND, AND AGREE WITH THIS STATEMENT. IF YOU DO NOT AGREE TO THE TERMS OF THIS STATEMENT, YOU ARE NOT PERMITTED TO ACCESS OR USE THE i-PRO.com WEBSITE.

## COLLECTED INFORMATION

i-PRO does not require you to register or provide any personal information to us to view our site or to have access to much of its content. i-PRO will collect any personally identifiable information about you (e.g., your company, name, address, telephone number or e-mail address) through our website only if you have provided it to us voluntarily and knowingly, such as by providing personal information to request that materials be sent to you or that an i-PRO representative contact you. Any personal information provided to us can be used to better understand your needs and how we can improve our products and services or process your request. If you do not want your personal data collected, please do not submit it to us.

## USE OF COLLECTED INFORMATION

i-PRO will periodically send Newsletters, Special Offers, News, or Product updates to those visitors who checked “Yes” in the box that states, “Subscribe to i-PRO Inc.’s Monthly Newsletter”. This option may be changed at any time, please review the “Choice/Opt-Out” section for information detailing the Opt-Out process.

## AGGREGATE DATA

We also collect aggregate information when you connect to our site that is not personally identifiable. Aggregate information relates to such things as how many consumers visit the site, which pages they access, what information they download, the type of web browser and operating system they use, and the name of their Internet Service Provider (e.g., Verizon Online), and so on. When you visit our site, this information is automatically collected, and it is combined with similar information collected about all other visitors. We may also collect certain information, such as Internet addresses, from visitors to the Website. This information is logged to help diagnose technical problems, and to administer our website to constantly improve the quality of the Website. We may also track and analyze non-identifying and aggregate usage and volume statistical information from you and provide such information to third parties. By collecting this information, we learn how we might change our website to better accommodate you and other visitors.

## CHOICE/OPT-OUT

When you submit personal information to “contact us”, to get more information or download the demo software from i-PRO, you may opt-out of receiving future communications from us by not checking the “Yes” box after the question “Would you like to subscribe to our mailing list?” You may change your preference at any time by emailing us at IT@i-pro.com and requesting that you no longer want to subscribe to our mailing list. i-PRO shall not be responsible for any delay related to the Opt-Out process. If there is a problem with the Opt-Out process, correspondence should be sent via US Mail Return Receipt to: i-PRO Inc., 8550 Fallbrook Drive, Suite 200, Houston, TX 77064.

## THIRD-PARTY WEBSITES

The Website may contain links to other websites. We are not responsible for the privacy practices or the content of those other websites. You will need to check the policy statement of those other websites to understand their policies. When you access a linked site, you may be disclosing your personal information. It is your responsibility to keep such information private and confidential.

## ADDITIONAL INFORMATION

i-PRO will make an exception to this policy and disclose personal information if required to do so by law, court order, or as requested by a governmental or law enforcement authority. Situations could include, without limitation, performing, maintaining, or enforcing contracts formed between i-PRO and its customers, protecting the rights or properties of i-PRO, its customers, or others, or when we have reason to believe that disclosing the information is necessary to identify, contact or bring legal action against someone who may be causing interference with Our rights or properties, whether intentionally or otherwise, or when anyone else could be harmed by such activities. You acknowledge and agree that the

decision to disclose personal information pursuant to this paragraph is within the sole and absolute discretion of i-PRO and that i-PRO has no obligation to provide you with prior or any notice of any such disclosure(s).

Questions regarding this Statement or the practices of this Website should be directed to i-PRO's Administrator by e-mailing [IT@i-pro.com](mailto:IT@i-pro.com) or by regular mail addressed to i-PRO Americas Inc., 8550 Fallbrook Drive, Suite 200, Houston, TX 77064.

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## CONTACT POLICY

Unless you ask us not to, we may contact you via email, by phone, or by physical mail to respond to submitted questions or requests. We may also contact you in the future via email to update you about our services, changes to this privacy policy or other matters we believe will be of interest to you. If you do not wish to receive these updates, you can opt-out at any time. You may be contacted by our sales staff, or by the staff of authorized agents if you have requested white papers or email updates or had another prior contact with the company.

## COOKIES

We use "cookies" on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us distinguish repeat visitors to our site. Cookies can enable us to adjust the displayed site content to match the interests of repeat users, thereby enhancing the experience on our site, though we may not always implement this function. Usage of a cookie is in no way linked to any personal data on our site, thus it does not become personal data and is not covered by the access and control procedures described above. Upon visiting the site, users are notified about the use of cookies. Most browser software provides the option to decline the use of cookies if desired, with a resulting decrease in site functionality.

## INFORMATION LOGGING

Some information is collected automatically by the normal action of the Internet and captured in log files. i-PRO uses log files to monitor website activity, improve the website user experience, and support security measures designed to protect the website and the information captured by the website. Log files capture information such as IP addresses, browser types, OS types, hostname data, and the time of each page request. However, the information captured in the log files is not ever correlated or associated with personal data, and so this information does not become personal data and is not covered by the access and control procedures described above.

## WEB ANALYTICS

We use industry-standard web analytics to analyze visits to our sites. These analytics are provided by Google Analytics. The information generated by the cookie about your use of our sites (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google uses this information for the purpose of evaluating your use of our sites, compiling reports on website activity for website operators, and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Web analytics are not ever correlated or associated with personal data, and so this information does not become personal data and is not covered by the access and control procedures described above.

You may opt-out of web analytics by installing this tool on your computer: [Google Analytics Opt Out Link](#)

## GOOGLE RECAPTCHA

We use “Google reCAPTCHA” (hereinafter “reCAPTCHA”) on our websites. This service is provided by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA (“Google”). reCAPTCHA is used to check whether the data entered on our website (such as on a contact form) has been entered by a human or by an automated program. To do this, reCAPTCHA analyzes the behavior of the website visitor based on various characteristics. This analysis starts automatically as soon as the website visitor enters the website. For the analysis, reCAPTCHA evaluates various information (e.g. IP address, how long the visitor has been on the website, or mouse movements made by the user). The data collected during the analysis will be forwarded to Google. The reCAPTCHA analyses take place completely in the background. Website visitors are not advised that such an analysis is taking place. Data processing is based on Art. 6 (1) (f) DSGVO (General Data Protection Regulation (GDPR)). The website operator has a legitimate interest in protecting its site from abusive automated crawling and spam. For more information about Google reCAPTCHA and Google’s privacy policy, please visit the following links: <https://www.google.com/intl/de/policies/privacy/> and <https://www.google.com/recaptcha/intro/android.html>

## DO-NOT-TRACK SIGNALS AND SIMILAR MECHANISMS

Some web browsers may transmit “do-not-track” signals to the sites with which the user communicates. Because of differences in how web browsers incorporate and activate this feature, it is not always clear whether users intend for these signals to be transmitted, or whether they even are aware of them. There currently is disagreement, including among participants in the leading internet standards-setting organization, concerning what, if anything, websites should do when they receive such signals.

We currently do not act in response to these signals. When a final standard is established and accepted, we will reassess how to respond to these signals.

## CONSENT TO INTERNATIONAL TRANSFERS OF PERSONAL DATA

We do not place location restrictions on our website, so we do not restrict the legitimate use of the site from any country. The personal data we collect on our sites or that you provide to us when you contact us will be sent to the United States. Although the laws that protect personal data in the United States may differ from the laws where you live, we will take reasonable steps to ensure that your privacy is protected. If you live outside the United States, by using our websites or contacting us and giving your personal data to us, you consent to the transfer of the data outside of your country.

## CHANGES

This Policy is subject to change at any time. Any such changes will be posted on <https://i-pro.com/corp/en/privacy-policy/>